# ON-ROUTE SUPPORT PROVIDING ROUTE HELPERS TO THE WASTE & RECYCLING INDUSTRY

In the demanding world of waste and recycling collection, having a safe, reliable, well-trained workforce is vital to your success. Leadpoint's on-route support delivers a stable team of helpers for residential and commercial collection routes, ensuring a consistent and exceptional experience for supervisors, drivers, and customers.

# A Managed Solution.

Leadpoint's on-route support provides safety, reliability, efficiency, and unparalleled customer service.



## **Reliable Workforce**

- Al-enhanced recruiting platform to engage candidates 24/7/365, guaranteeing a steady flow of potential hires.
- Market-specific wage analytics to maintain competitive pay rates.
- Full-time crew of Leadpoint employees focused on safety, productivity, driver relationships, and the customer experience.
- CDL driver pipeline that creates a talent pool of potential CDL-certified drivers.



### **Safety & Training**

- Proprietary LiveSafe<sup>SM</sup>
   philosophy promotes a culture
   of safety both at work and
   at home.
- Ongoing safety training covering areas such loading, riding and backing procedures, proper PPE, and manual lifting techniques.
- Best-in-class training program that ensures employees are fit for duty and fully prepared before commencing work.
- Daily morning briefings and end-of-day route assessments to review performance.



### **Embedded Supervision**

- Dedicated supervisors to aid in employee training and conduct route observations.
- Operations support team on-hand to oversee morning launch, provide training for employees and supervisors, ensure PPE compliance, maintain service standards, and optimize the customer experience.
- Performance dashboard to track KPIs including recruiting performance, daily route completion, driver satisfaction, TRIR, DART, turnover, and labor costs, with awareness to onroute productivity metrics.

Your success is our mission. Talk to Leadpoint today and explore how we can help your collection operations win on the street!

