

ON-ROUTE SUPPORT

PROVIDING DRIVER HELPERS TO THE WASTE & RECYCLING INDUSTRY

In the demanding world of waste and recycling collection, having a safe, reliable, well-trained workforce is vital to your success. Leadpoint's on-route support delivers a stable team of helpers for residential and commercial collection routes, ensuring a consistent and exceptional experience for supervisors, drivers, and customers.

A Managed Solution.

Leadpoint's on-route support provides safety, reliability, efficiency, and unparalleled customer service.



Reliable Workforce

- **AI-enhanced recruiting platform** to engage candidates 24/7/365, guaranteeing a steady flow of potential hires.
- **Market-specific wage analytics** to maintain competitive pay rates.
- **Full-time crew of Leadpoint employees** focused on safety, productivity, driver relationships, and the customer experience.
- **CDL driver pipeline** that creates a talent pool of potential CDL-certified drivers.



Safety & Training

- **Proprietary LiveSafeSM philosophy** promotes a culture of safety both at work and at home.
- **Ongoing safety training** covering areas such as loading, riding and backing procedures, proper PPE, and manual lifting techniques.
- **Best-in-class training program** that ensures employees are fit for duty and fully prepared before commencing work.
- **Daily morning briefings and end-of-day route assessments** to review performance.



Embedded Supervision

- **Dedicated supervisors** to aid in employee training and conduct route observations.
- **Operations support team** on-hand to oversee morning launch, provide training for employees and supervisors, ensure PPE compliance, maintain service standards, and optimize the customer experience.
- **Performance dashboard** to track KPIs including recruiting performance, daily route completion, driver satisfaction, TRIR, DART, turnover, and labor costs, with awareness to on-route productivity metrics.

Your success is our mission. Talk to Leadpoint today and explore how we can help your collection operations win on the street!